Before you sign: questions about the residency agreement

Questions to ask about the contract, fees and move-out rules before signing.

- ☐ What exactly is included in the monthly rate?
- ☐ How are care fees decided and reassessed?
- ☐ Notice required for rate increases
- ☐ Deposits and one-time fees: refundable?
- ☐ Move-out notice and refund rules
- ☐ What happens if my loved one is in the hospital for a while?
- ☐ Reasons the community can ask a resident to leave, and the notice given
- ☐ Who can sign: the resident, POA or guardian?
- ☐ Is there an arbitration clause? (Ask an attorney before signing if unsure.)

Questions or concerns about resident rights in a licensed facility: Florida Long-Term Care Ombudsman Program, ombudsman.elderaffairs.org.

General information only, not medical, legal or financial advice. Programs and amounts change; confirm with the official source or a qualified professional. Novita Way LLC serves families in Pinellas, Hillsborough, Pasco and Manatee counties, Florida. Placement help is free to families.