Questions to ask a home care agency

How to choose in-home help safely in Florida.

- Are you licensed by AHCA as a home health agency or nurse registry, or registered for homemaker/companion services? (Check FloridaHealthFinder.)
- Are caregivers employees or independent contractors?
- Are caregivers background screened, bonded and insured?
- What training do they have, including dementia care?
- Minimum hours per visit? What does it cost per hour?
- Who do we call nights and weekends?
- What happens if a caregiver calls out?
- Do you accept long-term care insurance or VA benefits?

General information only, not medical, legal or financial advice. Programs and amounts change; confirm with the official source or a qualified professional. Novita Way LLC serves families in Pinellas, Hillsborough, Pasco and Manatee counties, Florida. Placement help is free to families.