Memory care tour checklist

What to look for and ask when touring memory care.

- ☐ How are doors and the outdoor area secured?
- ☐ What dementia training do staff complete, and how often?
- ☐ Staff-to-resident ratio on days, nights and weekends
- ☐ How are behaviors like wandering, agitation or refusing care handled?
- ☐ Daily routine and activities designed for memory loss
- ☐ How are meals and hydration supported?
- ☐ How are families updated?
- ☐ When would a resident need to move to a higher level of care?
- ☐ Is there a separate memory care fee?

Notice

- Are residents engaged or mostly sitting?
- Do staff speak to residents calmly and by name?
- Is it clean, calm and well lit?

General information only, not medical, legal or financial advice. Programs and amounts change; confirm with the official source or a qualified professional. Novita Way LLC serves families in Pinellas, Hillsborough, Pasco and Manatee counties, Florida. Placement help is free to families.